



# ***DVMAX Practice Release Notes***

***Version 7.0.12***

# Release Notes

DVMAX Practice 7.0.12 has several major new features, including integrated credit card processing and DVMAX PACS Link, as well as dozens of time-saving enhancements. The highlights are captured below.

## Feature Enhancements:

### DICOM Viewing Directly from a Patient Record

DVMAX PACS Link is a newly integrated DICOM viewing feature that is the result of a joint effort between DVMAX and SecureRAD, a PACS solution provider. DVMAX PACS Link provides an integrated MWL (modality work list) that takes image requests from DVMAX and passes them on the medical imaging equipment such as X-Ray, Ultrasound, MRI and CT. The resulting images are delivered directly and automatically to the appropriate patient record, and you can view an image on multiple workstations under DVMAX. Once you have the DVMAX PACS Link configured, the process is triggered automatically when you create a PACS Link Medical Record Entry on a patient's history. Best of all – DVMAX PACS Link offers far lower costs than most other DICOM/PACS systems!

### Integrated Credit and Debit Card Processing

DVMAX now offers real-time credit and debit card processing capabilities that allows for the automatic capture of all payment information. To utilize this feature, you'll need a valid DVMAX License that includes the Integrated Credit and Debit Card feature and persistent internet connection (not dial-up). This feature brings an end to manual processing, entry mistakes, and mismatched end of day reports.

### Support for Vetstreet (Pet Portals)

DVMAX now supports integration with the VetStreet/Pet Portals system, allowing your clients to access information about their animals online, and making it easy for them to contact your practice and receive extensive client educational materials directly.

### DVMAX Safe Data Program

The redesigned DVMAX Safe Data program was designed to ensure the integrity of your data, its safe-keeping, and to allow you to restore your practice to a live status as quickly as possible in the event of a disaster. Many clinics rely on DVMAX for a completely paperless office and the trend toward the paperless clinic is only gaining momentum. Ensuring that your data is backed up, good, and recoverable from a disaster is critical to your business. DVMAX Safe Data program also provides the security to find and fix errors BEFORE they occur and our Data Integrity feature ensures that your data will work appropriately and securely.

### Custom Reports:

Custom reports not only offer a powerful addition to DVMAX's report generating function, but the reports offer the data in a more presentation-ready layout. Custom Reports are available from the General Management Reports tab, and from the Reports button on the Command Palette. These reports are web-based; that is, they require an internet connection to generate the report. Reports now include Rabies Report, Boarding, Detailed Sales Reports, MRE Search Report, Referral Reports and more.

## New Letterhead Image for WP Documents

Word Processing document graphic letterhead images (logos) can now be set with a field in System Constants. The letterhead image is not saved to case documents, freeing up disk space from large letterhead images. The new letterhead image is available on the WP Palette.

## Clinic Logo

There is now a “Clinic Logo” field in System Constants->Default Constants. When printing an invoice, estimate, or return this image is now included in the header. The image is printed at a size of 1” X 1” - larger images will be scaled down to fit this size.

## Reminder Coloring

Reminders can now be colored differently when their due date is fast approaching. i.e. a reminder can be yellow when it is within 7 days of being due, Red when it is overdue, and black when it is current.

## Client and Patient Alerts

Client and Patient alerts can now be displayed in multiple ways. The alerts can have three possible values - “palette” (the default), “window (the original method)”, or “both”.

## Zoasis Upgrades

DVMAX can now ask the user to select a provider when printing a Zoasis Lab Requisition. This helps reconcile issues where multiple doctors are addressing the same patient. A Zoasis Requisition Wizard has been added to aid in the setting up of Requisition codes in DVMAX.

## Rx Labeling

The practice name on the Rx label can now be defined. It defaults to the standard practice name as specified in System Constants, but can be set to any shorter value to fit correctly on Rx labels.

The Rx labeling dialog now allows you to enter a “Refill Expiry Date”. If the refill date has expired when refilling, DVMAX will give a warning that the refill has expired. Note that this is a warning only - the refill is not prevented.

## Bill Item Rx Labeling

“Fixed Price”, “Antech/Zoasis”, and “Always Dispense” checkboxes have been added to the “Change Item Settings” function for Bill Items. Bill Items now have an “Always Dispensed” checkbox. If this is selected, the invoice line items based on this bill item will always be marked “Dispensed”, even when created via a Treatment Plan, where they would usually be marked as “Administered”.

## Invoicing Upgrade

DVMAX can now display a warning if the quantity entered in an invoice line item (or MRE) is larger than the quantity on hand.

## Product Upgrades and Fixes

### Lab Machine imports:

- Abaxis HM5- fixed a problem that could result in a syntax error while downloading HM5 results.
- Spotchem - fixed an issue that could cause a runtime error during spotchem import.
- Fixed an error that could cause the Spotchem to create many blank lab log records.

### External Lab Imports:

- Fixed an issue that could cause lab result MREs to not contain the full text of incoming lab results. This would only happen for external Zoasis results that were auto-matched by DVMAX against an existing patient.
- Fixed an issue that could prevent the “Delete” button on Lab Log records from working correctly.

### Faxing:

- When faxing a WP document from a Referral Source, the fax “to” field is now set to the referral source contact, and the “company” is set to the practice name.
- Faxing a WP document from a Patient will now automatically enter the referral source name and fax# into the faxing dialog.
- Faxing a document will no longer overwrite any text that’s on the clipboard.
- Fixed an issue that could cause DVMAX to select the incorrect recipient and company values when selecting a number from the faxing dialog.
- Fixed an issue that could cause errors to be displayed when selecting the last item in the popup menu of numbers on the faxing dialog.

### Overall Display:

- Fixed a problem where the scrollbar for clients could appear on invoice and estimate forms.
- Fixed an issue that could cause scrollbars from the patient list on the client window to unexpectedly appear on the MRE window.
- Fixed an odd display issue that could appear when typing notes in an Invoice, Estimate, or Return.

### Findings:

- Fixed confusing behavior and error message when entering an already-existing class code into a new Finding Class.
- Improved error handling when attempting to add a non-existing finding item to a finding class.

### Statements:

- Running ‘Send out Statements’ has had a performance boost and will generate the material to be printed quicker than before.

### Reporting:

- Improved formatting of the Sales Tax Charged Out report.

- The Discount and Quantity columns on the Audit Trail detail report are no longer formatted as currency. Also added a header to the Tax column.
- Created an advanced setting which controls whether current Bill Item Categories are applied to invoice line items when running a Detailed Sales Report (defaults to true).
- The Purchase History Report for a client or patient no longer includes edited or voided invoices.
- The controlled substance log now sorts by Medication, Date, Time when “Group and Subtotal by Medication” is selected.
- List Reports in DVMAX on Macintosh only were cutting off a fraction of each line when printed. This has been fixed.

### **Antech Requisitions:**

- Children of super items will now trigger Antech requisitions if appropriate.
- If you have a bill item on an invoice, which is linked to an open lab requisition, and you delete that line item, DVMAX will now ask if you'd like the corresponding code removed from the requisition.
- As well, there's now a “Delete” button on the lab requisition edit dialog. Only items from open requisitions can be deleted.
- If the Zoasis Lab ID advanced setting is not defined, then the user will be asked for the Zoasis ID when creating a lab requisition. See tech support for more information on this setting.
- Removing items from a lab requisition will now immediately update the lab requisition status window.
- Staff records now have an “Antech Barcode Name” field, which by default has the same value as the Staff Code. This new field is used in the barcode when submitting Antech/Zoasis Lab Requisitions.

### **Imaging:**

- Fixed an issue that could intermittently cause images to reposition themselves so that image markup was not correctly aligned. Also fixed a Windows-only issue where the user could reposition the image, thereby throwing off the relationship between the image and the annotations.

### **Upgrade Related:**

- Several fixes related to the upgrade process for DVMAX were addressed.
- Fixed a memory leak during the upgrade of blood results.
- Fixed an issue where DVMAX would quit when doing an upgrade because lab conversions were taking more than 1 hour.

### **Boarding:**

- DVMAX will no longer set the end date of a boarding appointment when discharging a patient. To revert this behavior to versions DVMAX 7.1 and prior, contact tech support.

### **Invoicing:**

- Fixed an issue that could make it impossible to discount line items.
- Fixed an obscure bug that could cause some line items to be removed from an invoice on one terminal if the invoice was locked on another terminal.

- Fixed an obscure issue that could cause invoice line items to not be posted to patient history. This would only occur if a very specific sequence of steps were followed.
- Fixed an issue that could cause receivables to be incorrect if a return was written for a client who has a balance, and a refund is included on the return.
- Estimates longer than 1 page were not page breaking properly, causing a line to be cut in half. This has been fixed.
- Fixed an issue that would cause the client alert to be left on the palette after the client form had been closed. This would only happen when opening an existing client invoice, and clicking the “OK & Next” button on the invoice.
- DVMAX will no longer mistakenly accept undefined codes on invoice line items and Medical Record Entries.
- When entering a super item code into an MRE, DVMAX would not correctly add super item children to the history or invisible invoice if the child code were linked to an MRC with a different code. This has been fixed.
- Fixed an issue where long bill item notes could cause the last line on invoice to get cut off when printing.

## **Clients:**

- Fixed an issue that could cause the “Send Out Statements” function to incorrectly adjust the client YTD value if the print run was cancelled.
- Fixed an issue that could cause incorrect receivables for split ownership patients when one or more of the owners had an outstanding credit.
- Fixed an issue that could cause transactions created via the “Batch Payments” window to not appear in the correct order in the client’s financial history. As well, the position of the “Batch Payments” window is now remembered.

## **Email:**

- Changes were made to make sending email more reliable. We are now more flexible with our email setup, allowing us to accept more email providers in DVMAX. We still do NOT support email providers that require SSL.
- Web Reporting:
- Web display of appointments is now limited to appointment staff records that are marked to receive appointments.
- Patient histories published to the web now include Findings data, if any.

## **VSurv:**

- Vsurv export now correctly exports the DOB of the animal.

## **Patient History:**

- Fixed a problem when very long appended Findings cause the Findings Audit entries to overflow the main MRE.
- Edited findings on locked MREs and Diagnosis will be properly reverted if the “Cancel” button is clicked.
- Lab results in the Text View now include the MRE date.

## Spellcheck:

- Attempted to fix an intermittent problem where custom words would not be remembered for the WP spellcheck.

## Reminders:

- Fixed an issue that would cause the reminder wizard to use the first semi-custom or 4DWrite reminder even when sending out the second and third reminders
- You can now override the number of times a reminder can be sent out. Within a new advanced setting, the default value is “False”, in which case reminders continue to function as they currently do. If this setting is set to “True”, then the reminder wizard will no longer pay attention to the number of times a reminder has been set - any outstanding reminders will be included every time reminders are sent out.
- Fixed an error that could occur when adding a reminder type with a very long description to a patient.
- Eliminated a delay when choosing Reminder Types in the Wizard.

## Record Locking:

- Fixed an issue that could cause an MRE created via an invoice to be locked while the Client record was open in another window.
- Fixed an issue where the status of Patients would not be correctly set when being euthanized, if the Patient was locked in another window or by another user.